

HEAT AUTO RENEWAL TERMS AND CONDITIONS

Definitions

- 'Club' means the Alcohol. Think Again Perth Heat
- 'Membership' means a Membership held with Perth Heat
- 'Member' means a patron who has paid for a Perth Heat membership

1. Heat Auto Renewal Payments enable Perth Heat members to automatically roll over your membership from year to year. Heat Auto Renewal is open to members who elect to pay membership fees using a credit/debit card compatible with the system.

2. If you pay your membership fees by credit or debit card, unless you elect to opt out of Heat Auto Renewal in accordance with directions issued, you authorise Perth Heat to automatically renew your membership each season into the same category and seat (for Platinum Members) and to deduct the applicable membership fees from the credit or debit card used to purchase your membership in the previous season.

3. You accept that membership fees may increase from season to season. Perth Heat will provide reasonable prior notice of any changes to membership fees.

4. If you participate in the Heat Auto Renewal program, Perth Heat will contact you to notify when renewals will start. You will have until the date specified in the email from Perth Heat to advise the Club of any changes or upgrades you would like to make to your membership package, or to notify the Club in writing if you do not wish to roll over your membership into the next season. Strict timeframes apply. If you do not notify the Club that you do not wish to roll over your membership during the timeframe provided, you will be taken to have agreed to your membership being rolled over.

5. By joining the Heat Auto Renewal program, you give authorisation to Perth Heat to arrange a transfer of funds from your nominated credit or debit card for the full amount that is applicable to your membership type or at the intervals if you have chosen the payment plan option.

6. If at any time you wish to change your nominated credit or debit card details from which payments are deducted, you will need to contact Perth Heat on 0422 262 669 or

memberships@perthheat.com.au. It is the responsibility of each Member to ensure that:

(a) all the details you have provided on your account are correct, including notification should the expiry date change within the program;

(b) you have sufficient clear funds available in the nominated account on the scheduled instalment date.

7. Automatic upgrades to an adult membership will apply to any junior or concession members who no longer meet the age restrictions. This information will be outlined in the renewal roll-over communication. This also applies to child members in family memberships.

8. To be accepted in the Heat Auto Renewal program, full contact details must be provided to Perth Heat as per the Membership registration form. You must ensure all contact details are up-to-date and notify Perth Heat of any changes.

9. It is the responsibility of the Member to ensure that:

- (a) the account details you have provided are correct, and notify Perth Heat immediately should the expiry date of your nominated credit or debit card change within the payment plan;
- (b) you have sufficient clear funds available on your nominated credit or debit card on the scheduled instalment date.

10. Any person who holds/is purchasing a concession membership, must provide proof of concession. Your concession card must be valid for the whole season. New concession details are to be provided on the application form and again when the card expires. If you fail to do so it may result in your application automatically being processed as an adult membership or refusal of entry at the gates.

11. If your payment fails for reasons from your financial institution, Perth Heat will contact you to request immediate payment. Perth Heat will not be liable for any fees levied to you by your financial institution.

12. Perth Heat may action the following on your Membership if your drawing is dishonoured by your financial institution:

- a. If your payment fails on two (2) consecutive occasions your Membership will be suspended
- b. If your payment fails on three (3) consecutive occasions your Membership will be suspended and your seat may be released for sale for the next game
- c. If your payment fails on four (4) consecutive occasions your Membership will be cancelled and your Membership will be on-sold

13. Your Membership may be reinstated upon payment of the overdue amount. Where a payment appears in arrears by more than 30 days, the Club reserves the right to cancel your Membership and on-sell your Membership seat where a reserved seat Membership has been purchased.

14. All outstanding debts must be paid up before Members are able to renew their membership.

15. Members use the Heat Auto Renewal program at their own risk entirely and Perth Heat accepts no liability for any matter arising from your use of the program.

16. If you believe that a withdrawal has been taken incorrectly, please contact Perth Heat on 0422 262 669 or memberships@perthheat.com.au. You will receive a full refund of the withdrawal amount if we cannot substantiate the reason for it.

Payment Plan

1. If you purchase a membership before the first scheduled monthly payment, Monthly Payments will be deducted in equal instalments on the 1st day of each month of the payment plan until the end of the pay period. Each monthly payment will be equal to total package price divided by four (4) months plus any administration fee via a nominated credit or debit card only. The first payment will be made when you purchase the membership.

If you sign up part-way through the pay period, upon receipt of your application an Entrance Payment (equivalent to the Direct Monthly Payment multiplied by the number of months of the pay that have already gone by) will be deducted, then the usual Monthly Payment (equal to total package price divided by four (4) plus any administration fee) will apply from the 1st day of the following month.

2. Membership renewal pay period starts from the first date of renewals and will consist of three (3) more monthly payments. New membership purchases pay period starts from the date memberships launch and will consist of three (3) more monthly payments. Credit or debit card due dates will fall on the first of every month.

3. If any payment fails to transfer between institutions on the 1st of the month, continuous attempts will be made until the payment is successful. Payments that decline may be charged an additional processing fee of \$10 per default per account.

4. Members applying for Perth Heat Monthly Heat Auto Renewal option after the first scheduled payment will have the number of required payments deducted to bring them up to date with the schedule and then subsequent payments at each specified date.

5. Perth Heat may suspend or cancel your Membership if your drawing is failed by your financial institution. Your Membership may be reinstated upon payment of overdue amounts, but will incur a \$10 fee. Where a payment appears in arrears by more than 30 days, the Club reserves the right to cancel your Membership and on-sell your Membership seat where a reserved seat Membership has been purchased. The Club will notify you if your membership is suspended or your Heat Auto Renewal program arrangement has been cancelled. Please note that at least 24 hours will be needed to reinstate your membership once payment is received. If payment is not received when due, Perth Heat may pass the debt onto a debt collection agency for recovery and/or suspend or cancel your membership.

6. Members who default on their monthly payments in consecutive months may not be offered the Heat Auto Renewal program as a method of payment in the future. This decision will be at the sole discretion of Perth Heat.

7. Members paying by instalments agree to their membership being automatically renewed for subsequent seasons unless they choose to opt out during the designated timeframe set by Perth Heat.

Upfront Heat Auto-renewal

1. The Direct Upfront Pay option will be deducted in one (1) instalment upon receipt of your Membership application or on the first day of renewals via a nominated credit or debit card only.

2. Notice will be given to Members in writing of any changes that occur in the amount for the next season's membership. If you do not wish for your membership to roll over into the following season, you will be required to opt out in writing before the specified cut-off date that will be emailed to you.

3. Subsequent season's annual rollover payment will be deducted in full on the day membership renewals launch.

Amendments

1. Perth Heat reserves the right to amend, from time to time, these Terms and Conditions without written notice. You will have no claim against the club by reason of any change made to these Terms and Conditions.
2. The Terms and Conditions which appear on My Heat Hub at the time you place an order are those that apply to the order.
3. It is your responsibility to read and understand the Terms and Conditions when placing an order through My Heat Hub.