

## Sea of Blue Forever

### Automatic Renewal of Membership FAQ's

#### **What is Sea of Blue Forever?**

Sea of Blue Forever is an automatic renewal of Western Force Membership. By electing to be part of Sea of Blue Forever users authorise Western Force to renew their Membership each season into the same package or a reasonably comparable package. The applicable Membership fees are then charged to the credit or debit card used to purchase the previous Membership. When purchasing a Western Force Membership, the Sea of Blue Forever is automatically selected and allowing the user to choose to opt-out.

#### **How do I know if I opted into Sea of Blue Forever (automatic rollover)?**

Following the 2021 Western Force season, prior to 2022 Membership renewals being released, Members will be sent an email advising them when the rollover will take place. If you are unsure, you can login to your Membership account to check your opt-in status or contact the Western Force Membership Team for assistance via email [memberships@westernforce.com.au](mailto:memberships@westernforce.com.au)

#### **When will my Membership automatically rollover?**

If you elected to be part of Sea of Blue Forever automatic renewal, your Membership will automatically rollover on the date advised in an email which will be sent shortly after the 2021 Western Force season, prior to 2022 Membership renewals being released. If you would like to change your status, you can login to your Membership account to update your opt-in status or contact the Western Force Membership Team for assistance via email [memberships@westernforce.com.au](mailto:memberships@westernforce.com.au)

#### **How do I opt-out of Sea of Blue Forever?**

To elect to opt-out of Sea of Blue Forever automatic Membership renewal, you can do this at the time of booking your 2021 Membership, by updating your account at any point prior to 2022 Membership renewals being released, or by contacting the Western Force Membership Team for assistance via email [memberships@westernforce.com.au](mailto:memberships@westernforce.com.au). Please note you will need to contact the Membership Team prior to the automatic renewal date which will be sent in an email prior to 2022 Membership renewals being released, should you wish to opt-out.

#### **Can I pay upfront or instalments?**

All 2021 Members will have the option to pay either upfront or on a monthly payment plan. If you selected to pay upfront when purchasing your Membership for the 2021 season, you will automatically rollover with the upfront payment option. If you selected to pay via instalments when purchasing your Membership for the 2021 season, you will rollover on the monthly payment schedule plan the following season. If you decide to renew earlier, you will be required to pay either upfront or your first instalment at the time of purchase. Remaining instalments will be direct debited on the same day at the beginning of each month.

#### **What Membership category will I rollover into?**

You will rollover into the same category of Membership you have allocated for your 2021 Membership. Please Note: Members will be notified should there be any changes to Membership categories made between the 2021 and 2022 Western Force seasons which may affect their current Membership allocation.

#### **If I would like to change my Membership category for the 2022 season, how do I do this?**

If you would like to change your Membership category for the 2022 season prior to the auto renewal, you will need to contact the Western Force Membership Team for assistance via email [memberships@westernforce.com.au](mailto:memberships@westernforce.com.au)